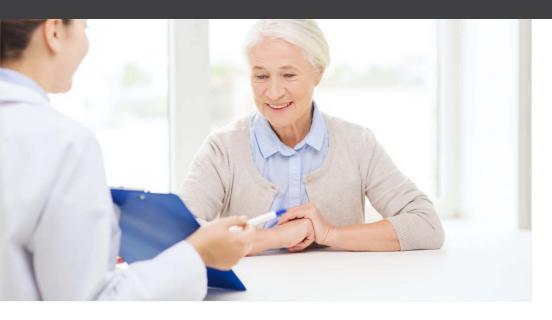


Two programs designed to improve patient follow-up and compliance rates



Maintain continuity of care by referring your patients to our *Express Access Network* and *virtual visits* providers upon discharge

These programs are designed to make it easy, convenient and timely for Members to get an appointment and receive the services they need. Providers participating in these programs can be found in our online directory, Live and Work Well.

Express Access Network is subnetwork of Optum-credentialed providers who have agreed to offer Members a routine appointment within 5 business days of the request.

Our *virtual visits* network expands providers' geographic reach, as well as giving Members more choices for care. Our virtual visits network not only addresses the grave shortage of behavioral health providers (especially prescribers) nationwide, but Members are generally able to get an appointment within one week.

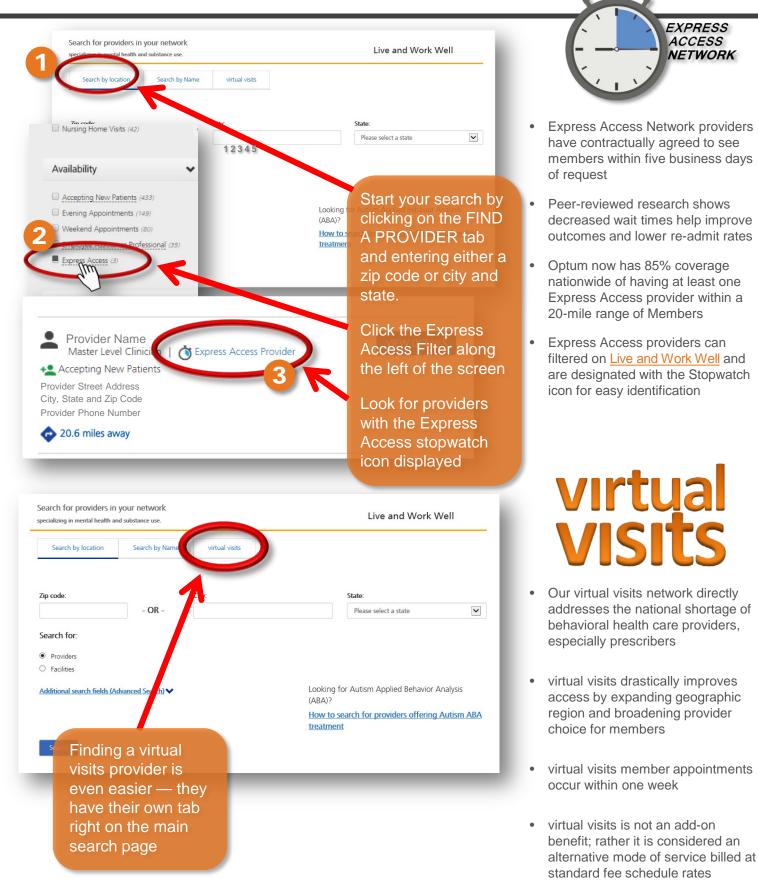
Live and Work Well

The <u>Live and Work Well</u> website allows visitors to quickly search for behavioral health providers by specialty, zip code, city and state.

More than just an online directory, Live and Work Well is a powerful health resource that is here to help Members and those you care for find the balance, support and care needed to live their lives to the fullest.

The next page demonstrates how easy it is to search for our Express Access and virtual visits providers on <u>Live and Work Well</u>.

Detailed look at searching for Express Access and virtual visits providers on Live and Work Well



EXPRESS ACCESS

NETWORK