

UnitedHealthcare Community Plan Implementation of Act 503

**Changes to Community Psychiatric
Support and Treatment and
Psychosocial Rehabilitation Services**



Today's speaker & agenda

Kendell Andrus, MSN

Network Trainer

- ACT 503
- **NEW** Roster Requirements
- Q&A



ACT 503

Mental Health Rehabilitation (MHR) Redesign Timeline

Changes to Community Psychiatric Support (CPST) and
Treatment and Psychosocial Rehabilitation Services (PSR)

MHR Redesign Timeline

- June 16, 2022 – Act 503 Senate Bill 213 is enacted
- July 14, 2022 – LDH publishes Informational Bulletin 22-22 regarding Act 503 changes to CPST and PSR
- October 3 – 11, 2022 – [MHR Regional Tours](#)
- October 2022 – Updated fee schedule is posted
- **January 1, 2023 – Go-live date for revised CPST and PSR services (pending CMS approval)**
- Additional guidance will be updated periodically within Louisiana Department of Health [Informational Bulletin 22-22](#)

Louisiana Department of Health Informational Bulletin 22-22

- Informational Bulletin published July 14, 2022
- The Louisiana Legislature passed Senate Bill 213 and Governor John Bel Edwards signed it as Act 503. (Certain requirements in Act 503 require federal approval by the Centers for Medicare and Medicaid Services (CMS) via revisions to Louisiana's Medicaid State Plan.)
- This law affects behavioral health services providers (BHSP) who provide Community Psychiatric Support and Treatment (CPST) services or Psychosocial Rehabilitation (PSR) Services to Medicaid enrollees
- More specifically, it revises the components of the services and the staff able to provide the services

Changes to CPST and PSR Services

Changes to CPST and PSR Services
<p>Per Act 503, “community psychiatric support and treatment services” means CMS-approved Medicaid mental health rehabilitation services designed to reduce disability from mental illness, restore functional skills of daily living, build natural supports, and achieve identified person-centered goals or objectives through counseling, clinical psycho-education, and ongoing monitoring needs as set forth in an individualized treatment plan.</p> <p>“Psychosocial rehabilitation services” means CMS-approved Medicaid mental health rehabilitation services designed to assist the individual with compensating for or eliminating functional deficits and interpersonal or environmental barriers associated with mental illness through skill building and supportive interventions to restore and rehabilitate social and interpersonal skills and daily living skills.</p>
<p>Any individual rendering the assessment and treatment planning components of CPST services for a licensed and accredited provider agency shall be a fully licensed mental health professional.</p>

Changes to CPST and PSR Services (continued)

Any individual rendering any of the other components of CPST services for a licensed and accredited provider agency shall be a fully licensed mental health professional, a provisionally licensed professional counselor, a provisionally licensed marriage and family therapist, a licensed master social worker, a certified social worker, or a psychology intern from an American Psychological Association approved internship program.

Any individual rendering PSR services for a licensed and accredited provider agency shall hold a minimum of one of the following: a bachelor's degree from an accredited university or college in the field of counseling, social work, psychology, sociology, rehabilitation services, special education, early childhood education, secondary education, family and consumer sciences, **criminal justice**, or human growth and development.

The Department and the Medicaid managed care organizations shall take appropriate actions to ensure that recipients of CPST and PSR services are authorized to receive customized treatment based on the medical necessity of the recipients.

New Roster Requirements

UnitedHealthcare Community Plan Roster Requirements for
Licensed and Non-Licensed Behavioral Health Providers

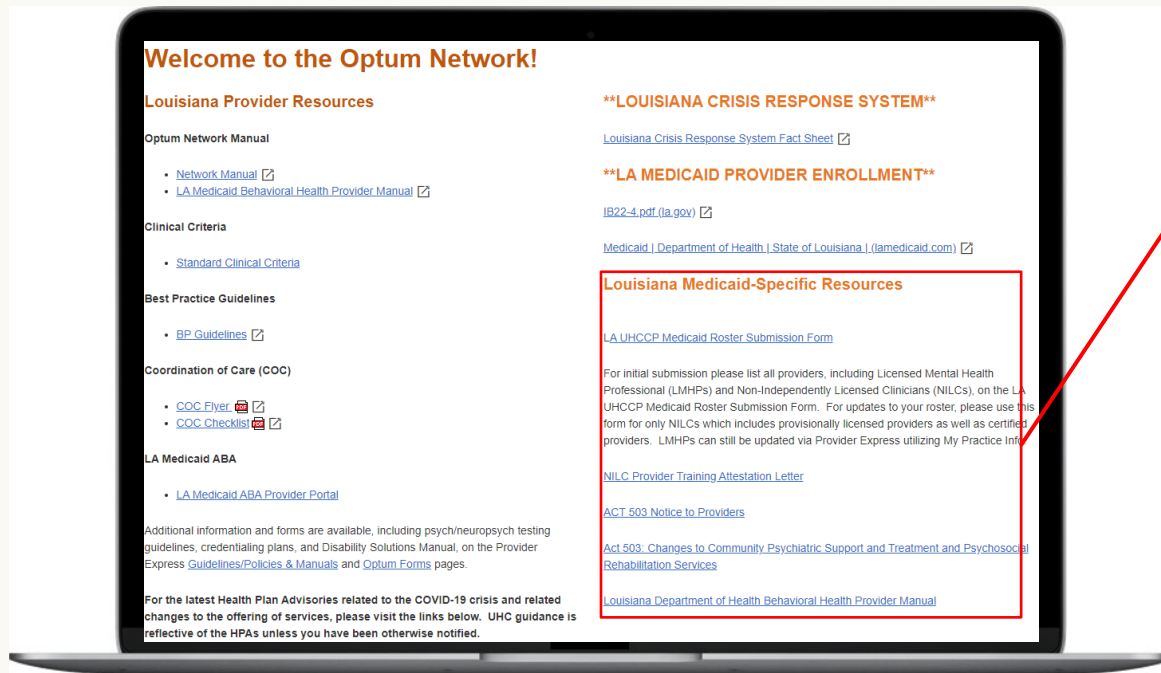
Roster Requirements

- CPST and PSR Service Providers, we are requesting that our Mental Health Rehabilitation Service Providers submit a roster form via My Practice Info on providerexpress.com.
- Please list all your agency staff providers (Licensed and Non-Licensed) who service our member
- This includes the providers we may currently have listed as par in the UnitedHealthcare Community Plan Network

Please Note:

If you have multiple locations, a roster must be completed for each location.

The Louisiana Page on Provider Express



Welcome Louisiana (providerexpress.com)

- [Act 503: Changes to Community Psychiatric Support and Treatment and Psychosocial Rehabilitation Services](#)
- [Non-Independently Licensed Clinicians \(NILC\) Roster Submissions Process for Healthy Louisiana Providers UHCCP: ACT 503 Implementation Training](#)

Non-Licensed Provider Training Attestation Letter

All Non-licensed Behavioral Health Providers are required, by the Louisiana Department of Health and Hospitals, to complete standard basic training courses.

Providers will attest to completion of all Non-licensed Provider Trainings, as part of the online roster submission process.

Healthy Louisiana Roster Form for MHR Providers

- The New Roster Submission Process for NILC Staff on My Practice Info

New Roster Submission Process for NILC Staff on My Practice Info

- The roster submission process for NILC Staff has changed, as of 10/31/23
- As of 10/31/23, UnitedHealthcare Community Plan – Behavioral Health has transitioned to a new roster submission process for all NILC Provider Staff. Groups/Agencies will now be able to submit NILC Provider Staff via Provider Express using My Practice Info. This will allow you to manage your full staff rosters (additions and/or terminations) online. **We will no longer be utilizing roster forms for loading NILC providers.**
- The training deck outlining the new submission process is posted to the LA Page on Provider Express.

Fee Schedule

Revised Rates

Fee Schedule (Revised Rates)

Community Psychiatric Support and Treatment					
Service	Current Bachelors Level	Current Masters Level	MHR Redesign Rates		
CPST Community	\$16.85	\$20.28	\$27.21		
CPST/PSH Community	\$17.70	\$21.30	\$28.57		
CPST Office	\$14.87	\$18.06	\$21.43		
CPST/PSH Office	\$15.60	\$19.00	\$22.50		
Psychosocial Rehabilitation					
Service	Current Bachelors Level	Current Masters Level	Grandfathered HS Diploma	Bachelors Level	Masters Level
PSR Community	\$12.67	\$12.67	\$12.67	\$14.14	\$20.28
PSR/PSH Community	\$12.67	\$12.67	\$13.30	\$14.85	\$21.30
PSR Office	\$10.99	\$10.99	\$10.99	\$12.01	\$14.87
PSR/PSH Office	\$10.99	\$10.99	\$11.54	\$12.61	\$15.61
PSR Group	\$2.20	\$2.20	\$2.40	\$2.40	\$2.40

*Effective 1/1/23 pending CMS approval.

Q&A

Duration of segment

Thank You!

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