

PROVIDER MEMO

Viewing Provider Remittance Advice

Attn: United Healthcare Community and State Rhode Island Medicaid (C&S) Optum Behavioral Health Providers

This notification is being sent to you to provide guidance on the United Healthcare Community and State Rhode Island Medicaid (C&S) Viewing of Provider Remittance as of 9/1/2022.

The correct Payer ID to bill Optum BH is 87726. This is Optum's Payer ID, and has not changed.

- In order to retrieve your ERA/PRA/EOBs (remittance information) for UHC C&S RI Medicaid claims you must use Payer ID 04567.
- Payer ID 04567 is considered an additional payer ID to view your remittance information.
- You must have Payer ID 04567 set up with your clearinghouse (if one is used) or billing system to ensure you are receiving your remittance information for UHC C&S Medicaid claims.

For all other lines of business, you would retrieve your ERA/PRA/EOBs using the Payer ID 87726.

Thank You
Optum Behavioral Health

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