



Effective 05/01/2021 Optum Behavioral Health (OBH) has partnered with Novum Behavioral Health Systems to support Medicare Advantage Individual plan members on the AARP|Medicare Advantage, United Healthcare and AARP|Medicare Advantage Walgreens plans across Arizona. OBH will remain responsible for administrative functions including credentialing and claim payment, and clinical functions including utilization review. Novum has partnered with Crisis Prevention & Recovery to provide mobile assessment services and will support OBH in the utilization review process within certain facilities. For questions, please reach OBH at Arizona_BH_PR@optum.com and Novum Behavioral Health Systems at 1-602-610-9595.