

December 13, 2023

## Reminder

### **Re: UnitedHealthcare Community Plan of North Carolina Psychological and Neuropsychological Prior Authorization Requirements**

As a reminder to reduce the administrative burden for our Medicaid providers, as of August 1<sup>st</sup>, 2023, we no longer require authorization for psychological testing nor for neuropsychological testing. This is inclusive of testing that exceeds eight hours and testing that previously required administrative notification. This is less restrictive than requirements in the North Carolina Medicaid Clinical Coverage Policy 8C.

We will continue to monitor service utilization through claims and may periodically request additional post-service information to confirm testing was in alignment with clinical coverage policy guidelines.

If you have questions, please call Provider Services at **877-614-0484**.